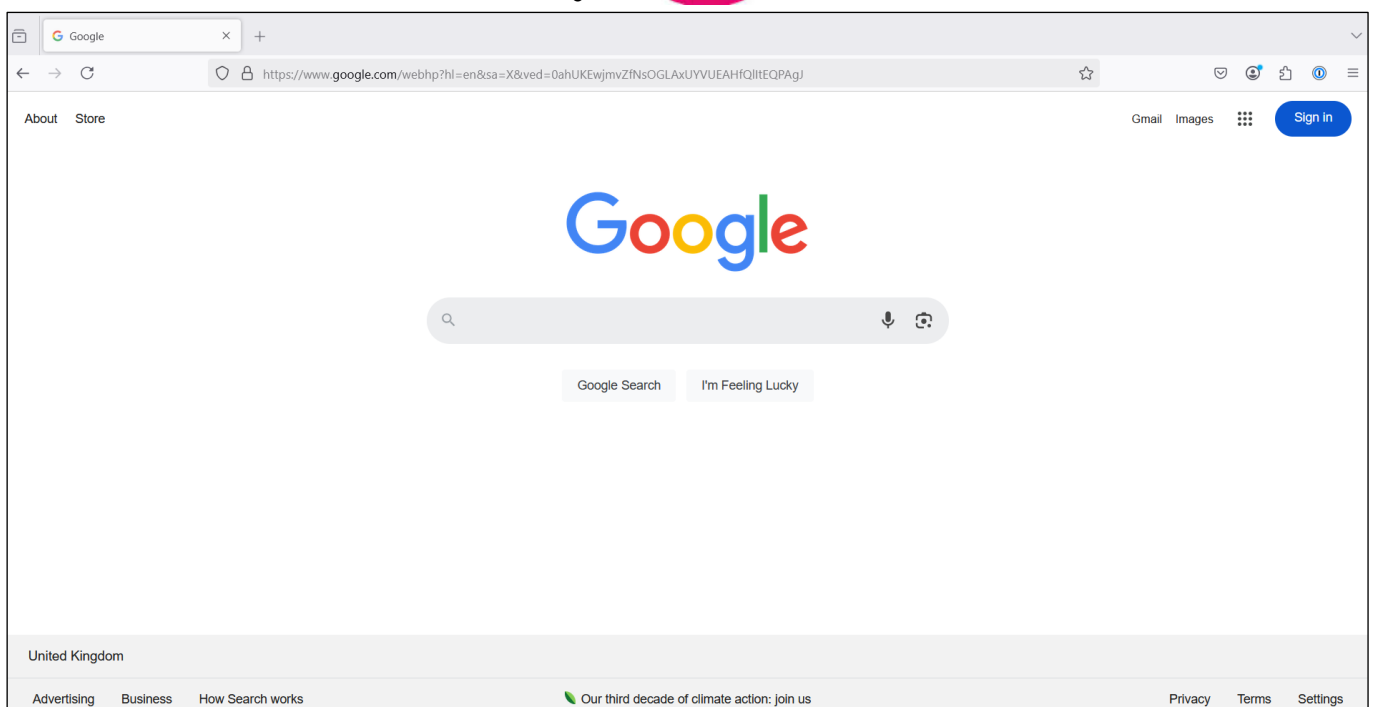


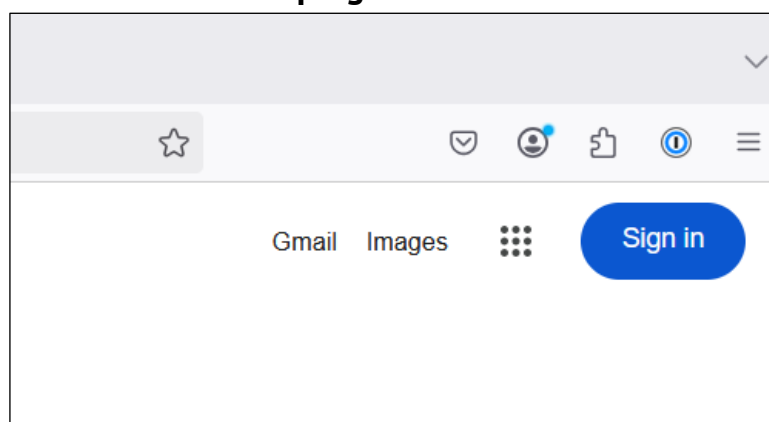
Clearing the Cache on Firefox (Windows/Microsoft)

When you login to any website your browser stores a small packet of information called a “cookie” which authorises your login. These cookies should automatically expire. However, sometimes they don't which causes confusion for your browser as it then doesn't know which one to use. Clearing the 'Cache' removes these expired cookies enabling you to login again.

- **First**, ensure that you are **logged out** of the **BernardMageeBridge.com** website
- Next, **open** the **Firefox** web browser
- The **Firefox browser** is the one with an **icon** that looks like this:

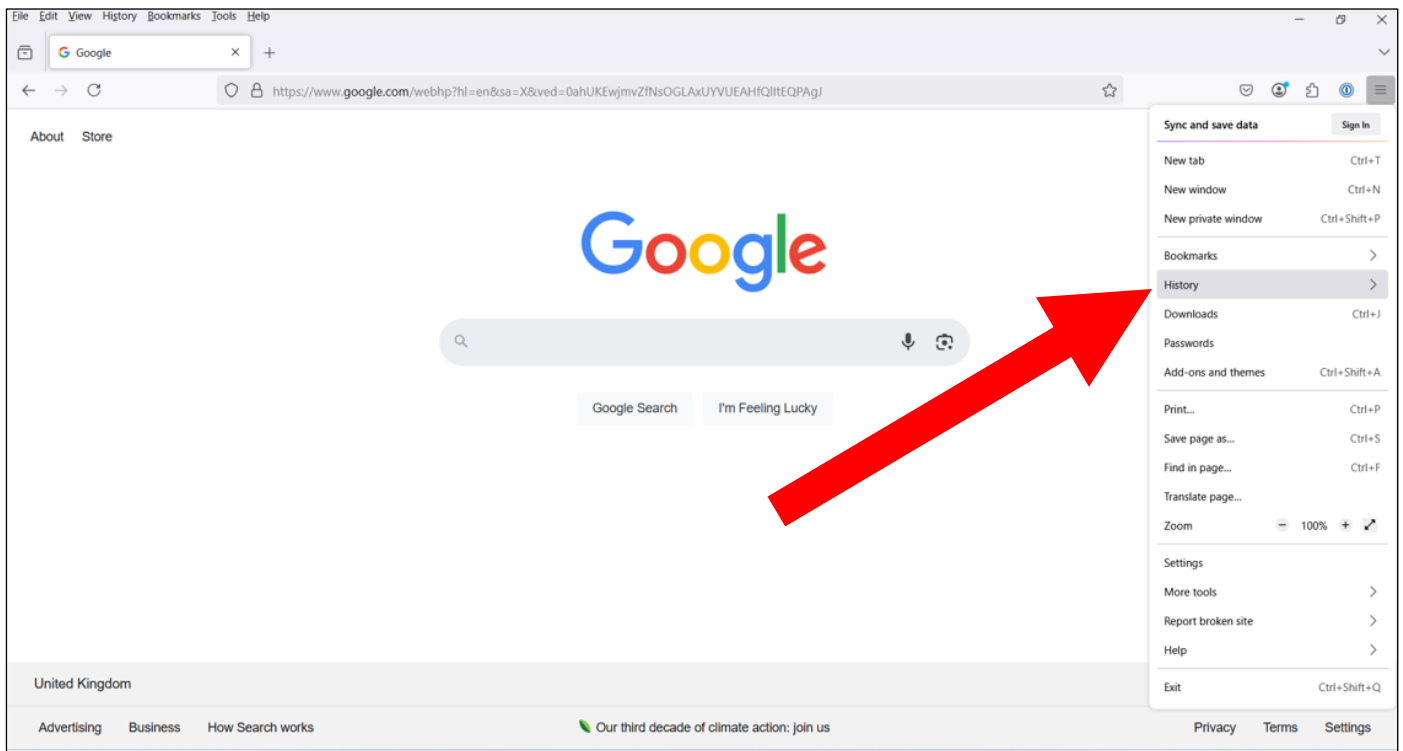


- Now **click** on the **three lines** on the **top right hand corner**

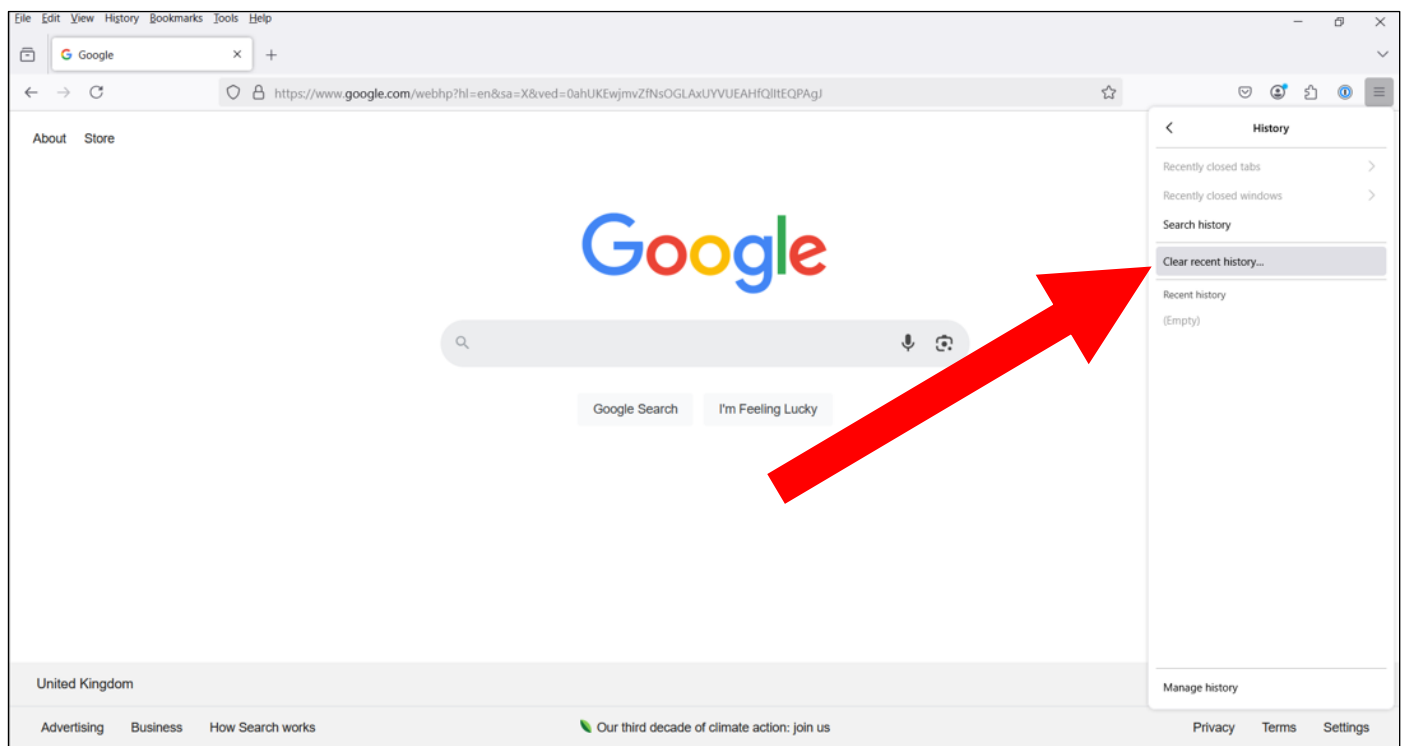


Clearing the Cache on Firefox (Windows/Microsoft)

- In the **drop-down** menu **click** on **“History”**

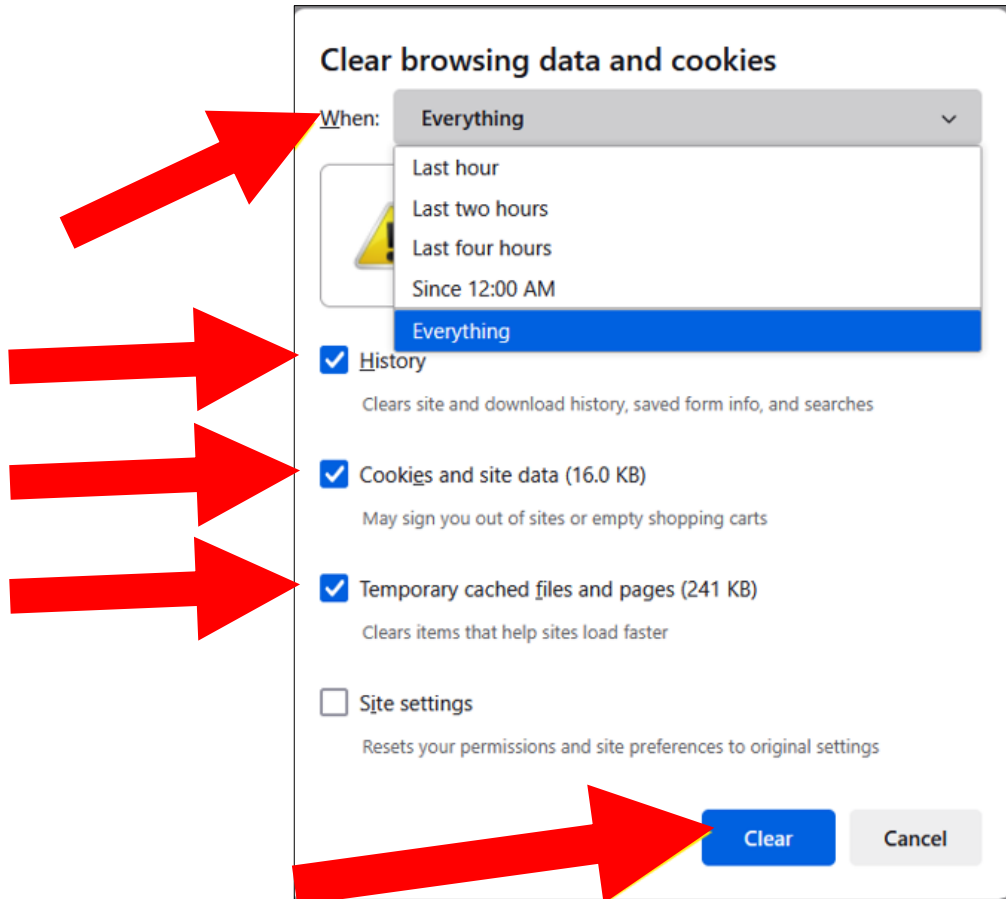


- This will **open** another **menu** - click on **“Clear recent History...”**



Clearing the Cache on Firefox (Windows/Microsoft)

- This will **open a pop-up list** (see below). **Click** in the box next to where it says “when” and change this to be “**Everything**”. Next **tick the first three boxes** as shown below (this may already be done for you) and click “**Clear**”



- Once this has been done **close / quit the browser**. Then **re-open the browser**, go to the **BernardMageeBridge.com** website and **login**
- Remember to **enable cookies** by clicking the ‘**Accept**’ button at the bottom of the screen to **enable full functionality of all the features on the BMB website**.