

iPad: HOW TO CLEAR THE CACHE – on Safari Browser

Why do I need to clear the cache?

If you are having difficulties accessing the BMB website, this may be the result of what is called "browser caching".

This is where your web browser keeps copies of frequently visited web pages to reduce load times.

This caching works really well for pages that don't change but can cause problems with interactive websites such as Bernard Magee Bridge where content is frequently updated.

'Clearing the cache' normally resolved such issues.

This may also help to resolve any browser issues you have after a system or security update on your device.

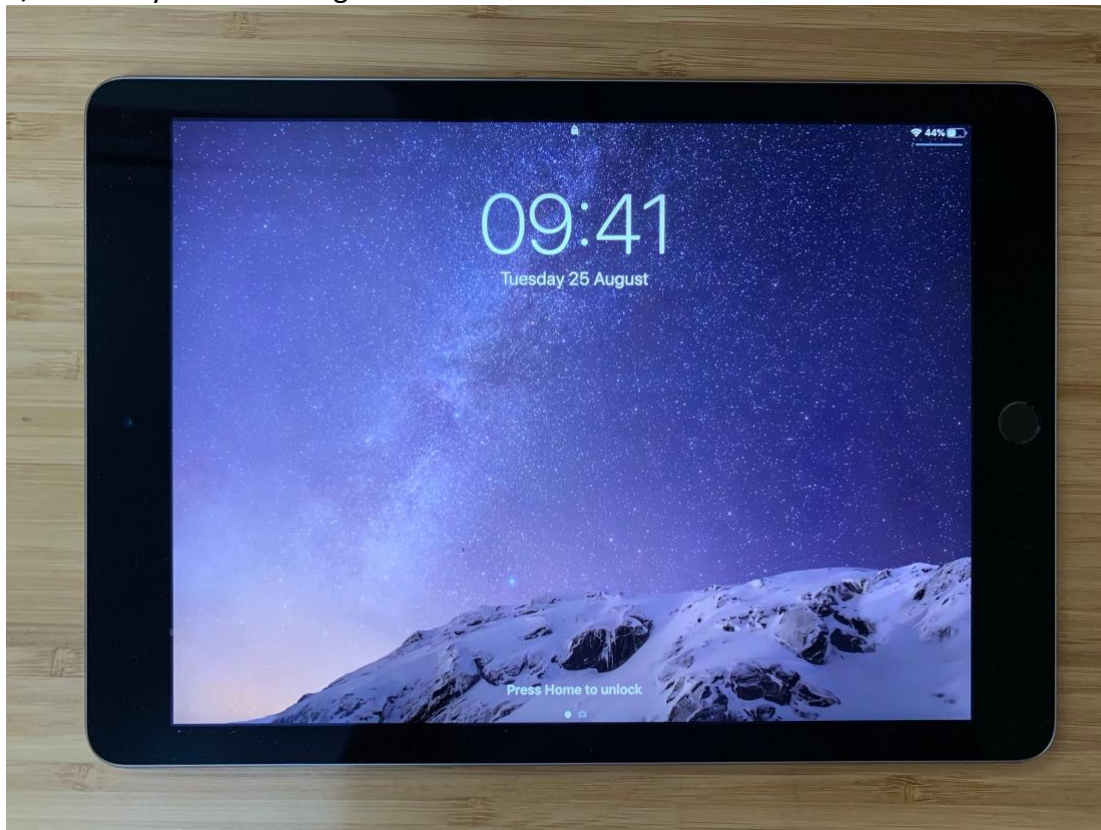
When you clear the cache this will not delete 'Saved Passwords / Log-in' details and will not delete items in your 'Favourites' folder in Safari

Please also look at these useful iPad help guides that we have created for you – these will help you to access the BMB site more quickly:

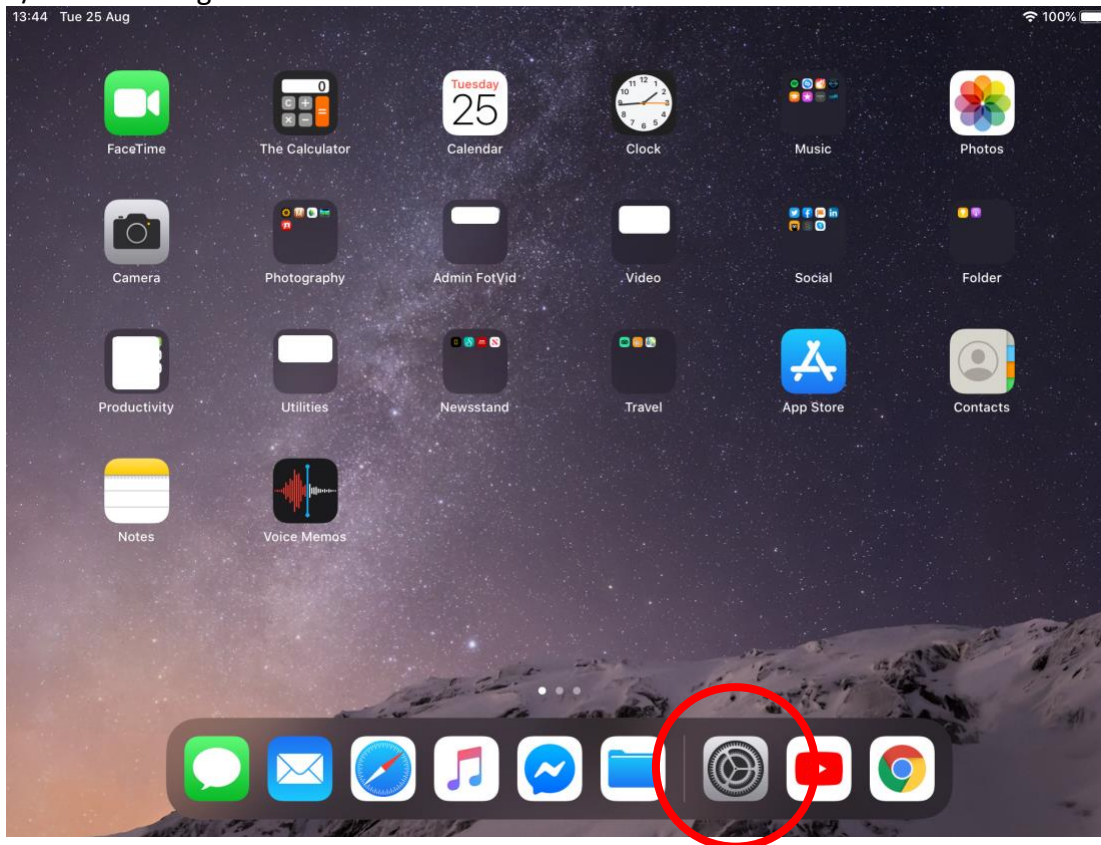
- iPad - HOW TO SAVE YOUR BMB LOG-IN (username & password)
 - iPad - HOW TO USE YOUR SAVED LOG-IN
 - iPad - HOW TO BOOKMARK IT IN YOUR FAVOURITES
-

iPad: HOW TO CLEAR THE CACHE – on Safari Browser

1/ Turn on your iPad & log-in

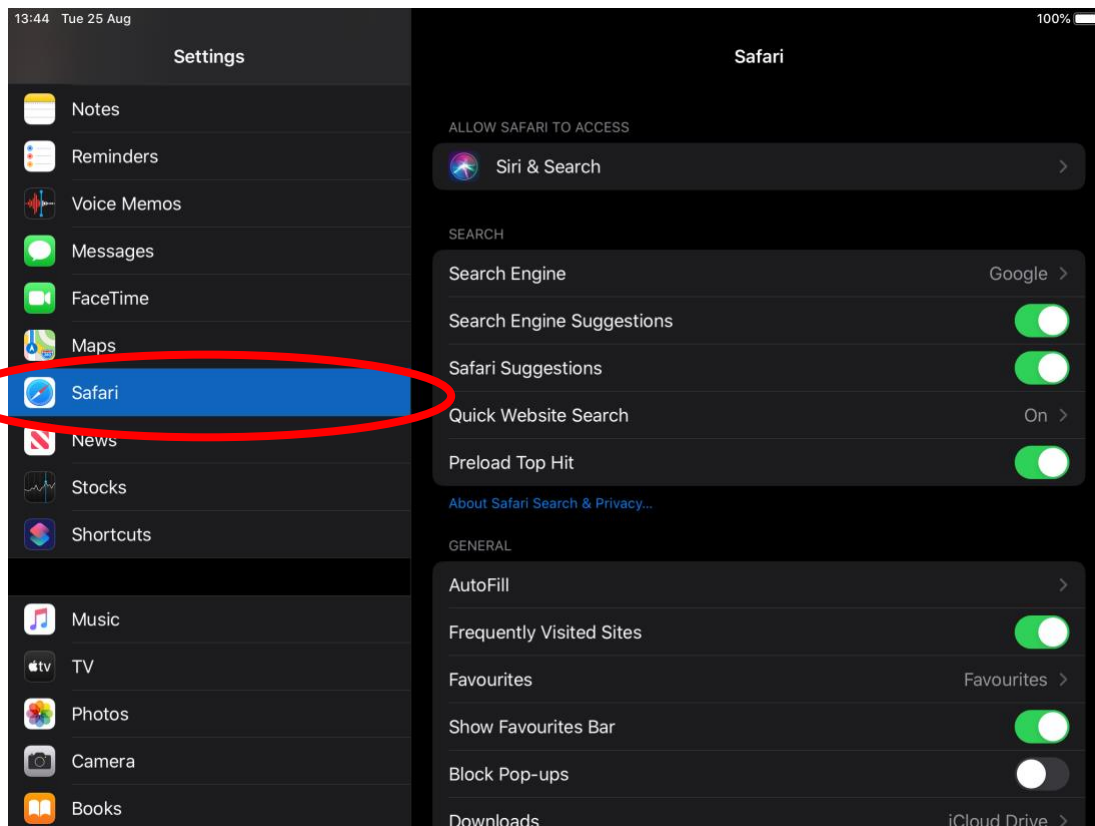
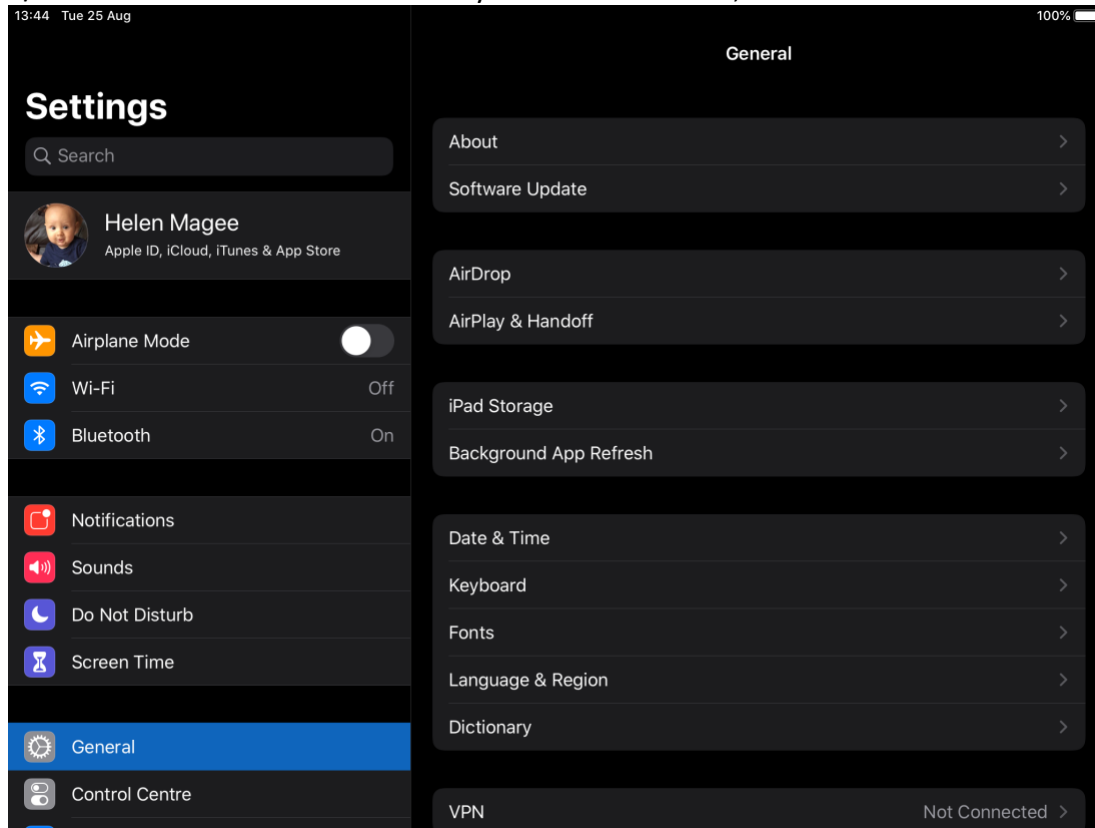


2/ Go to Settings



iPad: HOW TO CLEAR THE CACHE – on Safari Browser

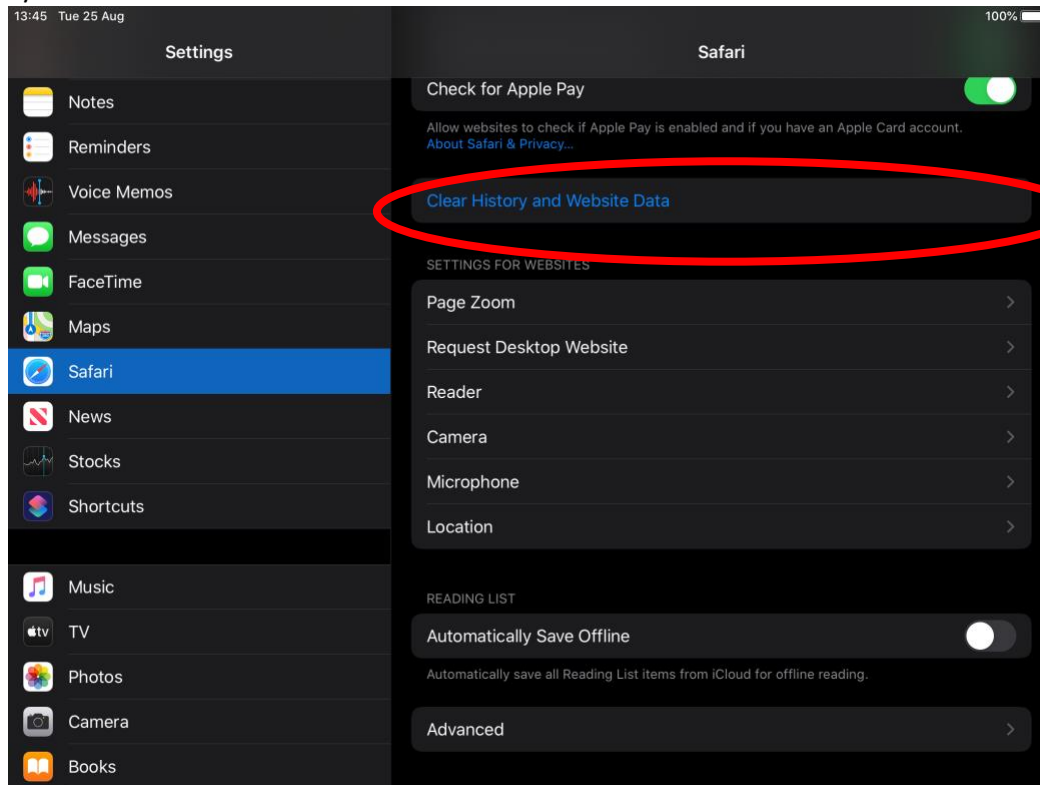
3/ Scroll down the left column until you come to 'Safari', then click on this



iPad: HOW TO CLEAR THE CACHE – on Safari Browser

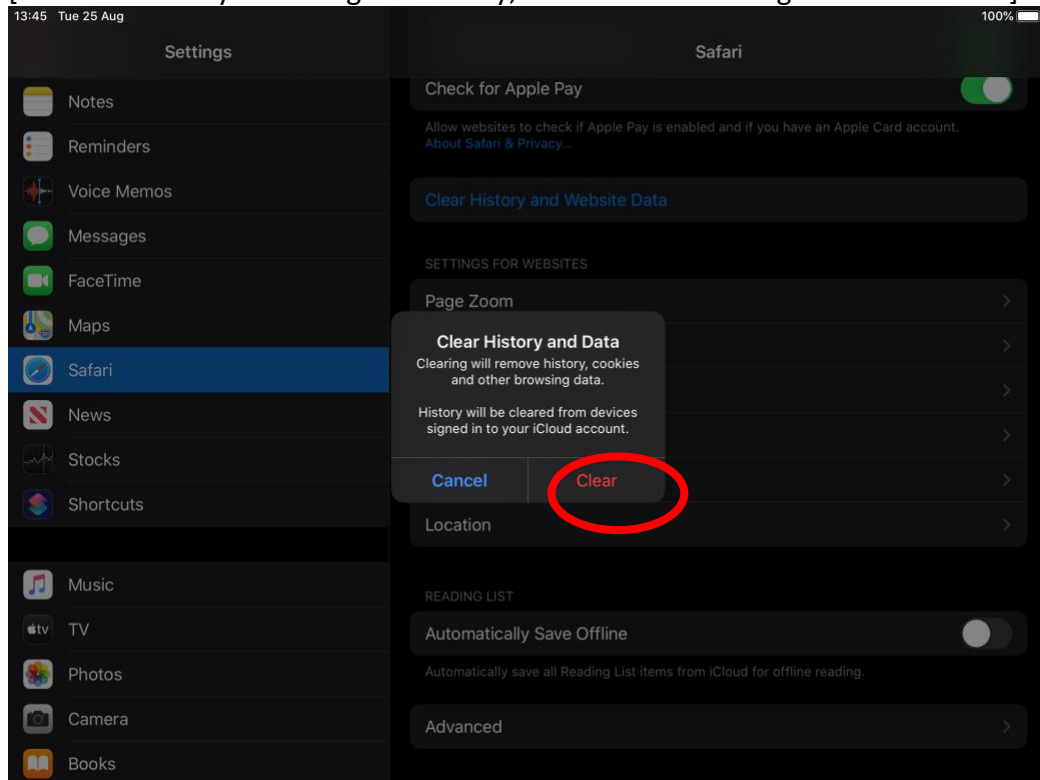
4/ Scroll down the right column until you come to 'Clear History and Website Data'

5/ Click on this



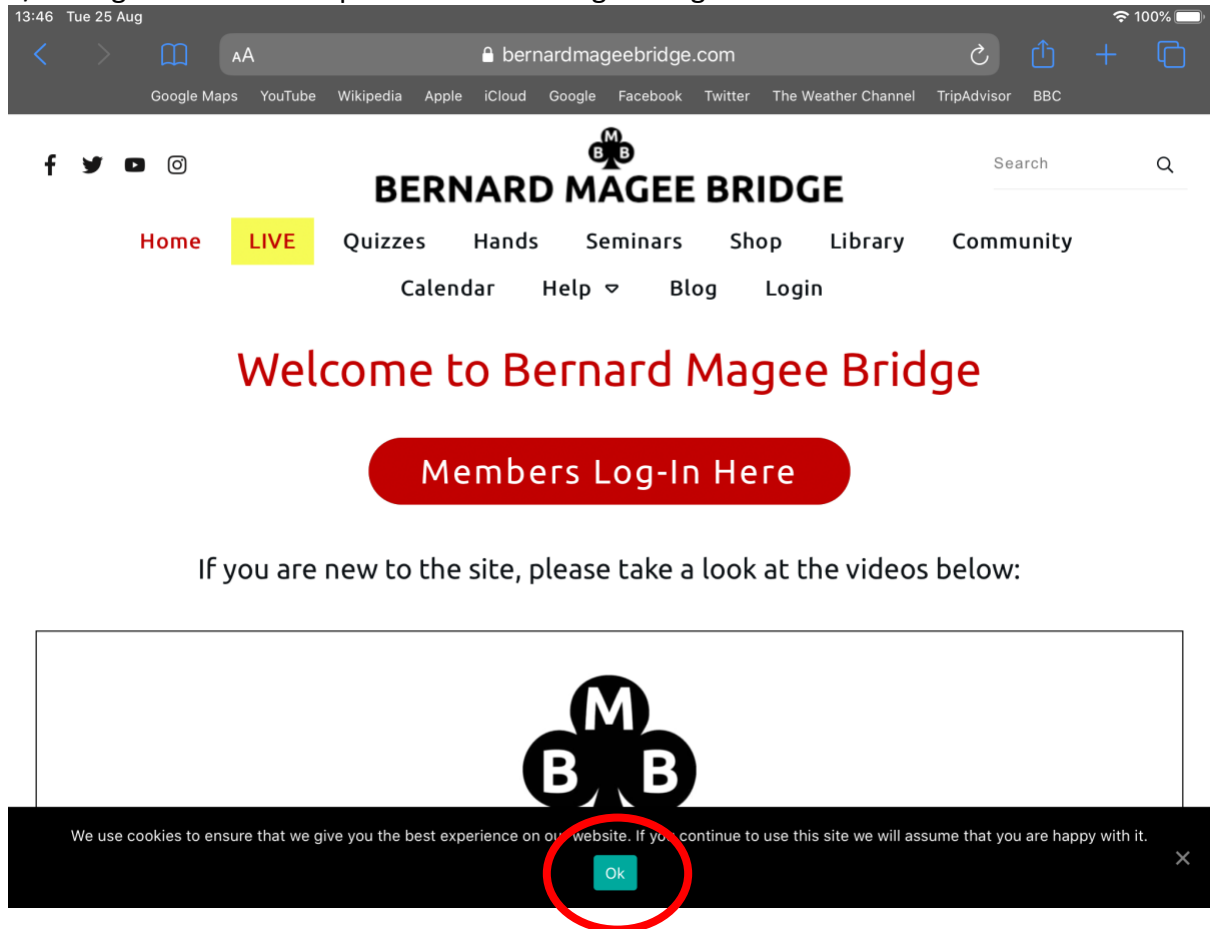
6/ A pop-up box titled 'Clear History and Data – Clearing will remove history, cookies and other browsing data' appears – click 'Clear'

[note: this is only removing the history, cookie and browsing data from Safari]



iPad: HOW TO CLEAR THE CACHE – on Safari Browser

7/ Now go to Safari and open the bernardmageebridge.com website



8/ You must click 'OK' in the black bar at the bottom of the page to enable cookies – if you do not then you may not be able to see the videos and other information on the website

**YOU HAVE SUCCESSFULLY CLEARED THE SAFARI BROWSER CACHE
AND
ENABLED COOKIES ON THE BMB WEBSITE**